EpilogueSystems

Enable end user adoption and proficient use of your key software systems with the easiest, most cost effective EPS platform for the creation of end user training, support and help for any application.

Capture how your software works …

- **Simply …** after just two hours of training, start creating content
- **Quickly …** what used to take days to create can now be done in an hour
- **Affordably …** the most affordable complete documentation and EPS platform

Benefits …

- Reduce documentation effort by up to 90%
- Decrease training time by up to 50%
- Reduce Helpdesk volume by up to 40%
- Decrease software discovery effort and improve discover content
- Increase and sustain effective user adoption

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The challenges we address.

- Low or ineffective end user **adoption** of enterprise applications.
- *Insufficient end user documentation* from the software vendor.
- *Undocumented changes* made to applications during implementation.
- *Steep learning curves* for end users that hampers productivity and efficiency.
- *Poor knowledge transfer* from business process experts to end users.
- *Errors, omissions and rework* due to lower than required end user proficiency.

Epilogue EPS Platform.

A fully integrated platform to create, manage and deliver EPS content for any Windows or Web-based application. Requires no integrations, API's or hooks into your applications. Installation and training in 1-3 days. The platform is comprised of:

- **Simplicity.** As a Microsoft Word add-in, we are simple to learn and use. Expands your options for content creation, allowing your subject matter experts, or key users, to be authors, too.
- **Collaboration.** Our workflow engine drives down cycle times in the review and approval process and facilitates on-going content monitoring and maintenance.
- **Efficiency.** Speeds the creation and distribution of documentation and online help, with controls at each stage of the process.

Benefits.

- **Cost reduction:**
  - ✓ Reduce documentation time up to 90%.
  - ✓ Reduce training time up to 50%.
  - ✓ Reduced help desk volume up to 40%.
- **Effective outcomes:**
  - ✓ Simple and efficient knowledge transfer.
  - ✓ Higher sustainable end user proficiency

Epilogue's simplicity, ease-of-use and price value changes the Electronic Performance Support paradigm. Content creation has never been easier or faster. Control and manage EPS content on any scale. Make it effortless for end users to get EPS content in real-time, in-application, as they work. Result: lower costs and more effective end user adoption.

- **Epilogue Author.** Automated content capture and creation of end user training, support and help content, in multiple languages and outputs. Works as a Microsoft Word add-in, complementing Author's powerful yet simple features with the familiarity and power of Microsoft Word functionality.
- **Epilogue Publisher.** Centralized web based system administration for content management, quality assurance review and approval workflow, monitoring and reporting.
- **Epilogue Advisor.** Real-time, in-application Electronic Performance Support. Delivers context-sensitive help to your users as they work. Virtually effortless for end-users to get the help they need, when they need it.

Advantages.

- ✓ Increase application compliance and lower risk or errors, omissions, rework.
- **Financial return:**
  - ✓ Most competitive pricing creates best price/value on the market.
  - ✓ Improve ROI potential of your key software investments by eliminating those user adoption and proficiency issues that undermine your systems.

Success.

- **A chemical and plastics company** realized 84% savings in documentation time per transaction and process.
- **A Fortune 500 chocolate company** saved $2MM documenting 3,000 transactions.
- **A Financial Times Global 500 oil and gas company** consolidated multiple training, help and support models, saving 23%.